



SAFE TABLE

February 14, 2018



Health Care Technology: Frustrations and Fixes

Health care technology solutions (electronic health records, IV smart pumps, barcode medication administration systems, and centralized monitoring) are intended to improve efficiency and make patient care safer. However, there are also times when the same technology “solutions” and equipment cause problems or interrupt existing clinical processes, resulting in frustration, workarounds and short cuts, delays, and even patient harm.

With the amount of technology and equipment present in our health care organizations, the odds are high that your organization has experienced patient safety events related to health technology solutions. Join us at this Safe Table for an engaging discussion about health technology frustrations and fixes that impact clinical work processes and the work environment.

This Safe Table will feature Janey Barnes, PhD., Human Factors subject matter expert, who is the presenter for our fall series webinars involving human factors. Dr. Barnes will present suggestions and best practices for implementing new health care technology and designing safer systems.

What is a Safe Table?

A Safe Table provides a forum for NCQC PSO members to network and exchange patient safety experiences and best practices in an open, uninhibited and legally protected environment. Safe Tables are legally protected under the Patient Safety and Quality Improvement Act of 2005 that allow health care providers to convene and have open dialogue about patient safety and quality of

care issues. All attendees are required to sign confidentiality agreements.

Who should attend?

Attendance is restricted to NCQC PSO member organizations. To enrich the conversation, we ask that **physician and nurse leaders, pharmacists, safety officers, risk managers, informatics and IT team members, procurement/purchasing leaders, biomed technicians and other health care professionals** affiliated with in-patient, out-patient, skilled nursing and long-term care facilities attend this Safe Table and come prepared to share.

What should I bring?

Attendees are required to bring 1 or 2 de-identified related topic events that occurred in their organization to share in an open discussion.

Remove any patient or provider identifiable information. The Safe Table discussions take place within the NCQC Patient Safety Evaluation System to encourage open and robust dialogue about these events and what can be done to prevent them without fear of discovery. We also invite you to bring and share copies of health care IT evaluation tools/processes that are used in your organizations for sharing.

What is the goal?

The goal is to learn from each other, share best practices, implement improvements within our organizations to mitigate patient harm and lastly, identify how the NCQC PSO can be of further assistance in addressing these patient safety issues.

February 14, 2018: Nash Health Care Systems, 2460 Curtis Ellis Drive, Rocky Mount, NC • 9:45 AM - 1:30 PM

Register Here: <https://www.ncha.org/education/register-for-a-meeting>

There is no fee and a light lunch will be provided. Directions to the venue and meeting requirements will be included in the meeting confirmation.